

## HDFC Bank ATM Bill Pay Process Flow

### For Display on the Discom's Website

- Please register with HDFC Bank's Bill Pay Service by filling up a form at the nearest HDFC Bank Branch or contact HDFC Bank Phone Banking for further information on registration process.
- Registration Activation period at HDFC Bank would be around 07-10 Days. Post Registration Activation, you will be able to make PGVCL Bill Payment through HDFC ATM.
- To make a PGVCL Bill Payment through ATM please visit HDFC Bank's ATM to execute the transaction
- Authenticate yourself on the ATM by providing necessary credentials like ATM PIN Number
- To make a Bill Payment, select the Option of "**Other Services**" from the ATM Menu.
- Further select "**Utility Payment**" Option and under this category you will be able to view PGVCL to make the Utility Bill Payment
- Select PGVCL, enter the PGVCL Service Number and amount that you wish to pay towards your PGVCL Bill
- You will have to enter the Bill Amount on the ATM Screen. [Please ensure to pay the full amount of your bill to avoid LPC]
- The Payment Amount as entered and confirmed by you will be debited from your Bank account towards PGVCL Bill Payment.
- You will receive an acknowledgement of your ATM Transaction from the ATM
- Your Bill Payment will be updated in PGVCL after 2 Days hence you are requested to pay your Bill 2-3 Days prior to your Due date, to avoid LPC
- In case of any Transaction led queries you may contact HDFC Bank Phone Banking or HDFC Bank branch outlet