

## ICICI Bank ATM Bill Pay Process Flow

### For Display on the Discom's Website

- Please register for ICICI Bank's Bill Pay Service Online by providing your details on the website of ICICI Bank. Please contact ICICI Bank Phone Banking for further information on the Online registration process.
- On completion of the Registration Formalities Online, your registration will be instantly activated. Post Registration Activation, you will be able to make PGVCL Bill Payment through ICICI ATM.
- To make a PGVCL Bill Payment through ATM please visit ICICI Bank's ATM to execute the transaction
- Authenticate yourself on the ATM by providing necessary credentials like ATM PIN Number
- To make a Bill Payment, select the Option of "**Other Services**" from the ATM Menu.
- Further select "**Utility Payment**" Option and under this category you will be able to view PGVCL to make the Utility Bill Payment
- Select PGVCL, enter the PGVCL Service Number and amount that you wish to pay towards your PGVCL Bill
- You will have to enter the Bill Amount on the ATM Screen. [Please ensure to pay the full amount of your bill to avoid LPC]
- The Payment Amount as entered and confirmed by you will be debited from your Bank account towards PGVCL Bill Payment.
- You will receive an acknowledgement of your ATM Transaction from the ATM
- Your Bill Payment will be updated in PGVCL after 2 Days hence you are requested to pay your Bill 2-3 Days prior to your Due date, to avoid LPC
- In case of any Transaction led queries you may contact ICICI Bank Phone Banking or ICICI Bank branch outlet